

## Vaccine Q&As

### **1. I don't have transport from St Ouen how can I get to Fort Regent?**

We encourage you to travel to the centre, however if you don't have travel assistance and need support we can provide a mobile unit to visit you. This won't be as quick as attending the vaccine centre, however we will be providing this and you need to book via the Helpline

### **3. Is there dedicated parking?**

There are over 120 parking spaces, including disabled parking and a drop off point, to enable your friends or relatives to drop you off and then pick you up.

### **4. I felt unwell yesterday should I delay having the vaccine? If you just felt generally unwell, you can attend.**

If you have any symptoms of covid-19 including a cough, temperature or loss of taste or smell then you should not attend and should call the helpline to cancel your appointment.

### **6. Will I be able to drive after the injection?**

You can drive after 15 minutes following the vaccination, we have a supervised waiting area for people with a St Johns team to manage this area safely

### **7. What will I do if I'm unable to attend my appointment?**

You should call the Helpline on 445566 to change your appointment

### **8. Can I change my appointment date/time.**

How do I change this? You can call the COVID-19 Helpline to assist 445566

### **9. Can I choose which vaccine to have?**

We have limited supplies of the vaccine and so you will be offered the vaccine that is available. You will be advised of the vaccine at your appointment.

### **10. I'm shielding, do I have to attend Fort Regent for the vaccination?**

We would advise you to attend the centre, we have infection prevention measures in place and we ask everyone to wear masks, there is hand sanitiser and we have infection control measures in place to also ensure safe flow and social distancing. It is really important you get vaccinated – and this vaccination is the same as attending a clinical appointment. We have also advised anyone feeling unwell that they don't attend.

### **11. Can I bring someone with me to the appointment?**

Yes you can and a person to support you is encouraged.

### **12. Does the injection have to be given in my arm?**

Yes, it is a intramuscular injection and we need to use either of your arms to vaccinate safely.

### **13. Do I need to take Panadol before or after the injection?**

The injection is a very small needle and shouldn't be more than a minor scratch. If you feel that you have generalised aches after the vaccination, then paracetamol can help.

### **14. Can I go to my GP for the vaccination?**

We need to vaccinate the population quickly and efficiently whilst also keeping vaccine waste to a minimum. We are therefore vaccinating in a centre rather than through lots of different separate small centres. This will also mean that normal services and healthcare can continue.

### **15. I would like the oxford vaccine, can I pay to choose the vaccine I would like to be given?**

We have limited vaccine availability so the vaccine you will be offered will depend on the availability of the vaccine we have at the time

**16. Can I go shopping in town/ back to work after my injection?**

Yes, we just ask that you wait for 15 mins post vaccination.

**17. I'm frightened of needles. What can I do?**

The needle is a very small needle and the vaccine amount is very small so it will take a very few seconds.

**18. I've not received any vaccinations. Can I still have the covid vaccine?**

We have limited supplies and that we will be able to advise you which vaccine is being offered, but due to limited supplies we won't be able to offer you a choice of vaccine initially.

**19. What happens if I don't want the vaccine when it is offered. Can I choose to have it at a later date?**

We would strongly recommend that you have the vaccine that is offered to you. You can choose to wait, however we would like to ensure that you receive the vaccine as soon as is possible to keep you safe.

**20. I look after my daughter's child.**

Can I bring her to the appointment with me? We would recommend that you don't bring others to the vaccination centre, as it is a clinical area and we need to limit the numbers to keep a safe space and flow, however if you do have a child, you can bring them with you.

**21. How soon can I travel off island after the vaccination?**

The impact of the vaccination programme on travel is not yet decided, and we still recommend that you continue to follow all public health advice including when travelling.

**22. How long does the appointment take?**

The average time takes 30 - 45mins, as this includes a booking in, the vaccination and then a 15 min wait afterward.

**23. Can I get covid after I have had the vaccination?**

We know that the vaccine will protect you against the effects of COVID-19

**24. After my 2 vaccines will I be given a card which will allow me to travel to other countries?**

You will be provided a vaccine card – which has your vaccination date on it

**25. I'm undecided, who can I discuss my concerns with?**

Please read our guides, talk to your GP or other healthcare professional and friends.

**26. Will my GP/work be informed if I refuse the vaccine?**

No – we are recording vaccinations performed

**28. Do I still need the vaccine if I have had covid?**

We are recommending vaccinations to everyone, even if you have had COVID-19. You need to wait for 4 weeks post

**29. I take medication can I have the vaccine?**

Yes – this won't interact with the vaccine.

**30. Can I receive the vaccine in the UK?**

We don't have a contract to offer the vaccine elsewhere.

**31. What is the interval between the two doses of vaccine.**

What happens if I can't get there? It is important that you receive your vaccine within 12 weeks. If you have a fever or unwell, then you should rearrange the vaccine appointment by calling the covid-19 helpline

**32. Can I just turn up at Fort Regent without an appointment?**

We need to ensure we have adequate vaccine and staff in place, and so to manage this we need to provide the right amount of vaccination appointments. We cannot offer an open clinic and therefore you won't be vaccinated if you don't have an appointment. Please do not attend the vaccination centre without an appointment

**34. I'm unable to leave my home. Can the nurse come to my home to give the injection?**

We would strongly urge you to attend the vaccination centre, as we can offer the vaccine quickly and efficiently. If you are unable to attend the vaccine centre then, please contact the helpline and we can then arrange for a mobile unit to visit you at home. This won't be facilitated at the same speed as the vaccine centre, and so you will be contacted with throughout February.

**35. Why do I have to go to Fort Regent?**

We need to vaccinate as many people as possible, safely and efficiently. The fort has a drop off point, disabled parking, and lots of parking. It has ramps for access and enough space for safe social distancing. It is also based where most people live near to.

**36. Can someone take me I don't have transport?**

Yes and we will support this.

**37. I'm staying with my family in Jersey but I live in the UK**

Can I have my vaccination in Jersey? If you have a social security number then you would be legible

**38. Will there be chairs and support to help me?**

We have made more appointment time to ensure that you don't have to rush. We will also have additional marshals and supporting people to help you, should you need support whilst at the centre.