



## **Refuse & Recycling in St Lawrence**

### **FAQ 2021 Update**

#### **Who collects our rubbish?**

Following a tender process, the Parish has engaged MBM Services Limited for the kerbside refuse (weekly) and recycling (monthly) collection services. Kerbside means the by-road in the vicinity of your property.

MBM are based in St Lawrence and are experienced refuse collectors. They are familiar with the Parish by-roads having undertaken the road-sweeping contract for many years.

#### **What type of bin must I use?**

Refuse (& separately your glass) must be placed in a wheelie bin. You can purchase a bin from several retailers in the Island, such as Romeril, JFTU or Pentagon.

#### **Why can't I use my traditional dustbin for my refuse?**

To comply with the Health & Safety at Work (Jersey) Law 1989, older style dustbins are no longer acceptable across the Island. Manual handling of loads is considered to be a significant risk to the refuse worker. The refuse workers work really hard and collect from over 2700 householders, that's a lot of bins to manoeuvre safely each week.

#### **Who can I call if I need advice or have an issue?**

In the first instance if you have a question about refuse such as which day your refuse is collected or that your bin was missed, please contact their supervisor on 735017 or email [mbmservicesjsy@gmail.com](mailto:mbmservicesjsy@gmail.com); if you are dissatisfied with the service MBM offers please put your complaint in writing to the Connétable at the Parish Hall, or via email [stlawrence@posl.gov.je](mailto:stlawrence@posl.gov.je) with the facts of your case, as the Connétable monitors all service level agreements.

#### **Where do I get the other recycling containers?**

For recycling, if you are new to the Parish, we can provide a free set of recycling containers for paper, plastic and metal (you are required to purchase your own glass wheelie bin). Call the Parish Office on 861672 or email [stlawrence@posl.gov.je](mailto:stlawrence@posl.gov.je) to arrange for a set to be collected by you from the Parish Hall. It is acknowledged that monthly is not often enough for some households, so you may need to pop out to the communal recycling sites such as Three Oaks or across the Island or La Collette to do a mid-month empty.

#### **What happens to all the recycling waste in Jersey?**

There is some helpful information on [www.gov.je](http://www.gov.je) including locations where you can drop off other materials for safe recycling or disposal.